



Instructions for using the gift voucher

1. A gift voucher represents a prepaid service or performance in the value stated on the voucher and can only be redeemed with the service provider whose name or identification is stated on the voucher.
2. The voucher is non-transferable, cannot be legally exchanged for cash, and cannot be returned or refunded, except in cases specified by law.
3. The voucher can only be redeemed once, for its full value. Any unused value will not be refunded.
4. The validity of the voucher is limited to the date stated on the voucher. After this period, the right to use the services or performance expires without any claim to compensation.
5. Reservations for voucher use are subject to the provider's capacity. If advance reservations are required, the user is obliged to make them in a timely manner according to the provider's instructions.
6. The provider is not liable for loss, theft, or damage to the voucher. In such cases, the voucher cannot be restored or replaced.
7. When redeeming the voucher, the user is required to present the original voucher or a valid electronic code.
8. By redeeming the voucher, the user confirms their agreement with this instruction and with the provider's general terms and conditions.